

Jennifer Disotell  
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## Experience

### Founder and Mediation – APT Mediation & Facilitation LLC (February 2025 – present)

Provide holistic mediation, facilitation, training and conflict coaching services. Advise on the creation of productive relationships and psychologically safe work environments.

### Associate Deputy Director of Field Operations Manager – FMCS (October 2024 to present)

Oversee all national and international work, as well as learning and development, including management of all human capital, financial constraints and other resources falling within that team. Lead high-level collaboration and mediation efforts with both internal and external stakeholders. Leadership development and change management. Creation and implementation of the strategic plan.

### Executive Manager/Field Operations Manager - FMCS (February 2020 to promotion)

Manage all mediation functions for 40 percent of nation's geography. Mediate high-profile contract disputes to resolve strikes and lockouts. Train clients and mediators on collaborative and contentious problem-solving techniques. Public speaking, client development and personnel, resource and change management. Creator of "Intentional Negotiations," a best practice, research-based negotiations model, that facilitates good working relationships between the parties, leading up to the use of three facilitated questions to holistically inform teams about an issue before collective bargaining proposals are created. Create a psychologically safe work environment that serves to create a culture of whole-person management and collaboration based on a culture of care, creativity and inclusion.

### Commissioner/Federal Mediator – Federal Mediation and Conciliation Service (January 2012 – promotion)

Provide Mediation Services and Trainings to Private, Federal, State and Local Collective Bargaining Labor Relations parties to prevent or conclude work stoppages. Client Development. Program Development. Provide national and local trainings on Best Practices and Innovative Techniques in Collective Bargaining Negotiations. Mentorship. Research.

### Labor Relations Manager – American President Lines (January 2007 – January 2012)

Manage Labor Relations activities within the ILWU CBAs, including grievances, negotiations and arbitration. Represent Management in all Labor Relations platforms, both collaborative and adversarial, and manage on-the-job issues and work stoppages. Program development. Lead staff development of Labor Relations skills. Manage unionized staffing budget and payroll. Manage Health and Safety Program and regulatory compliance for domestic and international oversight.

### Civil Mediator – 2<sup>nd</sup> Judicial District, State of Idaho (January 2003 – August 2004)

Establish 1<sup>st</sup> Pro Se office in the State of Idaho. Create SOPs and work with stakeholders, advisers and funders. Mediate Civil Claims prior to judicial hearing. Manage Pro Se office and mediator roster.

### Political Science Instructor – University of Idaho (January 2003 – June 2004)

Teach and develop Political Science curriculum. Mentor Students.

## **Education**

Leadership in a Democratic Society – Cohort 508 – Federal Executive Institute (2024)

Masters of Public Administration – Focus on Conflict Dispute Resolution – University of Idaho (2004)

Graduation with Honors – Pi Sigma Alpha

Civil Mediation Certification – University of Idaho, College of Law (2003)

Small Claims Mediation Certification – 2<sup>nd</sup> Judicial District of Idaho (2003)

Double Bachelor of Science – Political Science and Justice Studies (2002)

Graduation with Honors – Pi Sigma Alpha

## **Community Involvement**

Kentridge Dance Team Board Member– Kent, WA (May 2023 to present)

Federal Dispute Resolution (FDR) Board Member – National (June 2022 to present)

University of Washington Guest Lecturer – Seattle, WA (October 2014 to present)

Unitarian Universalist Speaker, Service Leader and Board Member – Seattle, WA (September 2015 to present)

Girl Scout Troop # 45328 Leader – Renton, WA (January 2017 to June 2020)

Girl Scout Troop #41 Leader – Moscow, ID (September 2000 – August 2004)